

## **Privacy & Security Policy**

The privacy and security of personal information is very important to the ministry of Mitchell Road Presbyterian Church (MRPC). Any information collected through the MRPC website is stored by our church management software system, Fellowship One. Any and all information collected through the MRPC website will be limited to facilitating and the advancement of the ministries set forth by Mitchell Road Presbyterian Church.

We take reasonable steps to ensure that the personal information we process is accurate, complete, and current, but we depend on our users to update or correct their personal information whenever necessary.

Neither Mitchell Road Presbyterian Church nor Fellowship Technologies will ever sell or release your personal information to outside organizations, unless required to do so by law. Your personal financial information will remain private and confidential and will not be released to third parties, other than to process your scheduled contributions or fees.

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## **Refund Policy**

Mitchell Road provides intangible religious benefits in return for charitable contributions, not goods or services. As a result, we do not refund contributions. Event or participation fees may be refunded depending on circumstances.

For more information, please contact the Church Administrator at 864-268-2218.

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## **Technology Security Policy**

Mitchell Road Presbyterian Church subscribes to an integrated church management software service (SaaS) developed by Fellowship Technologies (an Active Network Inc. company) marketed as *Fellowship One*. Technology services are hosted by Fellowship Technologies and are accessed through the internet.

Fellowship One uses the latest technology to protect your information. According to the company, “The entire network is protected by firewalls and monitored by intrusion detection systems. Inside the firewalls, the systems are safeguarded by multiple network address translation, port redirection and other IP addressing schemes.” In addition to network security, Fellowship One also maintains the highest levels of application and data security within the industry. Within the Fellowship One system, “all data transferred over the network uses SSL (secure socket layer) encryption backed by 128-bit GeoTrust digital certification.”

For more information, go to <http://www.fellowshipone.com/privacy-policy/>